

Partnership for DSCSA Governance (PDG) Foundational Blueprint for 2023 Interoperability

Chapter 3: DSCSA TI/TS Exchange Functional Design

Version 1.0
March 15, 2023

Table of Contents

Table of Figures	3
Purpose of the Document	4
Terminology	4
Standards, Specifications, and Guidelines.....	4
TI/TS Exchange Functional Design Overview.....	6
TI/TS Exchange Interactions	7
TI/TS Exchange Outside of the PDG-Defined EDDS Network.....	8
TI Data: Core and Contextual Data Elements.....	8
Core Data Elements	8
Contextual Data Elements.....	9
Preferred Method of Exchanging TI/TS – GS1 EPCIS.....	9
Minimum Set of EPCIS Events Needed to Exchange TI Data.....	10
Additional EPCIS Events Available to Trading Partners.....	11
Reconciliation	12
TI/TS Exchange Illustrations	12
Drop Shipments and TI/TS Exchange	14
Consignment Shipments and TI/TS Exchange	16
Replacement Shipments and TI/TS Exchange	17
340B Shipments and TI/TS Exchange.....	18
Misalignment Exception Processing.....	19
Misalignment Exception Types	20
PDG-Defined EDDS Network Exceptions	20
TI/TS Data Issues	20
Product, No/Incomplete TI/TS Data	21
TI/TS Data, No Product.....	21
Operational Exceptions.....	21
Damaged Product.....	22
Packaging and Labeling.....	22
Exception Notifications	22
Exception Notification Recommendation	23
Technical Requirements	26
Non-Functional Requirements.....	27

Considerations and Challenges27
 Open Issues.....27
 Change Control.....28

Table of Figures

Figure 1 - TI/TS Exchange 6
 Figure 2 - TI/TS Exchange including Drop Ship Orders..... 7
 Figure 3 - Mapping TI Attributes to EPCIS Events.....10
 Figure 4 - TI data elements in EPCIS, Portals, and Other Methods.....11
 Figure 5 - Receiving TI/TS Data (EPCIS Events)13
 Figure 6 - Receiving Product: Scanning14
 Figure 7 - TI/TS Exchange: Drop Shipment.....15
 Figure 8 – TI/TS Exchange: Consignment Shipment.....16
 Figure 9 - TI/TS Exchange: Replacement Shipment.....17
 Figure 10 – TI/TS Exchange: 340B Shipment18
 Figure 11 - Exception Process19
 Figure 12 - TI/TS Exchange and Exception High-Level.....23
 Figure 13 - TI/TS Exchange Exception: Product, No Data.....24
 Figure 14 - Master Data Errors.....25

Chapter 3: TI/TS Exchange Functional Design

Sec. 581(26) of the FD&C Act defines the transaction information data elements that must be exchanged between trading partners when the ownership of the product is transferred. Chapter 1 (Requirements-Ser-003 to -024) of this Blueprint provides required and recommended formats for these data elements. This chapter represents the functional design and requirements that must be implemented by trading partners and provides alternatives and examples of exchange scenarios.

Purpose of the Document

The TI/TS exchange functional designs in this chapter provide detailed information on *how* the TI/TS Exchange components of the PDG-defined EDDS network will function. This document is created based on the high-level requirements for Serialized TI and TS Data Exchange (Chapter 1) and functional requirements, constraints, and recommendations of PDG. Included in this section are detailed functional requirements including use cases, system inputs and outputs, process flows, diagrams, and sample TI Exchange scenarios.

Terminology

Term/Acronym	Definition	Notes
Core Interoperability Data	Data elements that are key to the transaction and MUST be standardized .	
Contextual Data	Data elements that are provided to add context based on and tied to the NDC or GTIN and are primarily provided through other mechanisms such as contracting, product master data alignment, or synchronization.	

Standards, Specifications, and Guidelines

The following standards, specifications, and guidelines are pivotal to the proper implementation of product serialization and serialized TI/TS Exchange. Specifically, the HDA “Guidelines for Bar Coding in the Pharmaceutical Supply Chain and the GS1 US “Implementation Guideline: Applying GS1 Standards for DSCSA and Traceability” for using GS1 identifiers (GTIN¹, GLN², SSCC³), barcoding, and use of GS1.

¹GTIN: Global Trade Item Number used for identifying products and encodes the NDC (National Drug Code) for pharmaceuticals sold in the US.

² GLN: Global Location Number used for identifying companies, locations and functional units within companies.

³ SSCC: Serial Shipping Container Code used to identify logistics units such as mixed cases, pallets, and totes.

Table 1 - TI/TS Exchange Reference Documents

Reference Document	Version	Publisher	Notes
Guidelines for Bar Coding in the Pharmaceutical Supply Chain	April 2022	Healthcare Distribution Alliance (HDA)	Prerequisite to Serialized TI/TS Exchange
Implementation Guideline: Applying GS1 Standards for DSCSA and Traceability	Release 1.2, 2016-11-07	GS1 US	Chapters 3 – 6 are prerequisite to Serialized TI/TS Exchange. Chapters 7,8 and Part III detail EPCIS use for DSCSA TI/TS Exchange
Addendum: Diagrams and XML Examples for Serialized Exceptions Processing	Release 1.2, 2016-11-08	GS1 US	Details on using EPCIS events to resolve exceptions
Serialized Exception Flows	Release 1.2, 2016-11-08	GS1 US	Diagrams matching the above Addendum
Exception Handling Guidelines for the DSCSA	April 2022	Healthcare Distribution Alliance (HDA)	Guidelines for exceptions involving Manufacturers and Wholesalers
EPCIS Standard	Release 1.2	GS1	

T/I/TS Exchange Functional Design Overview

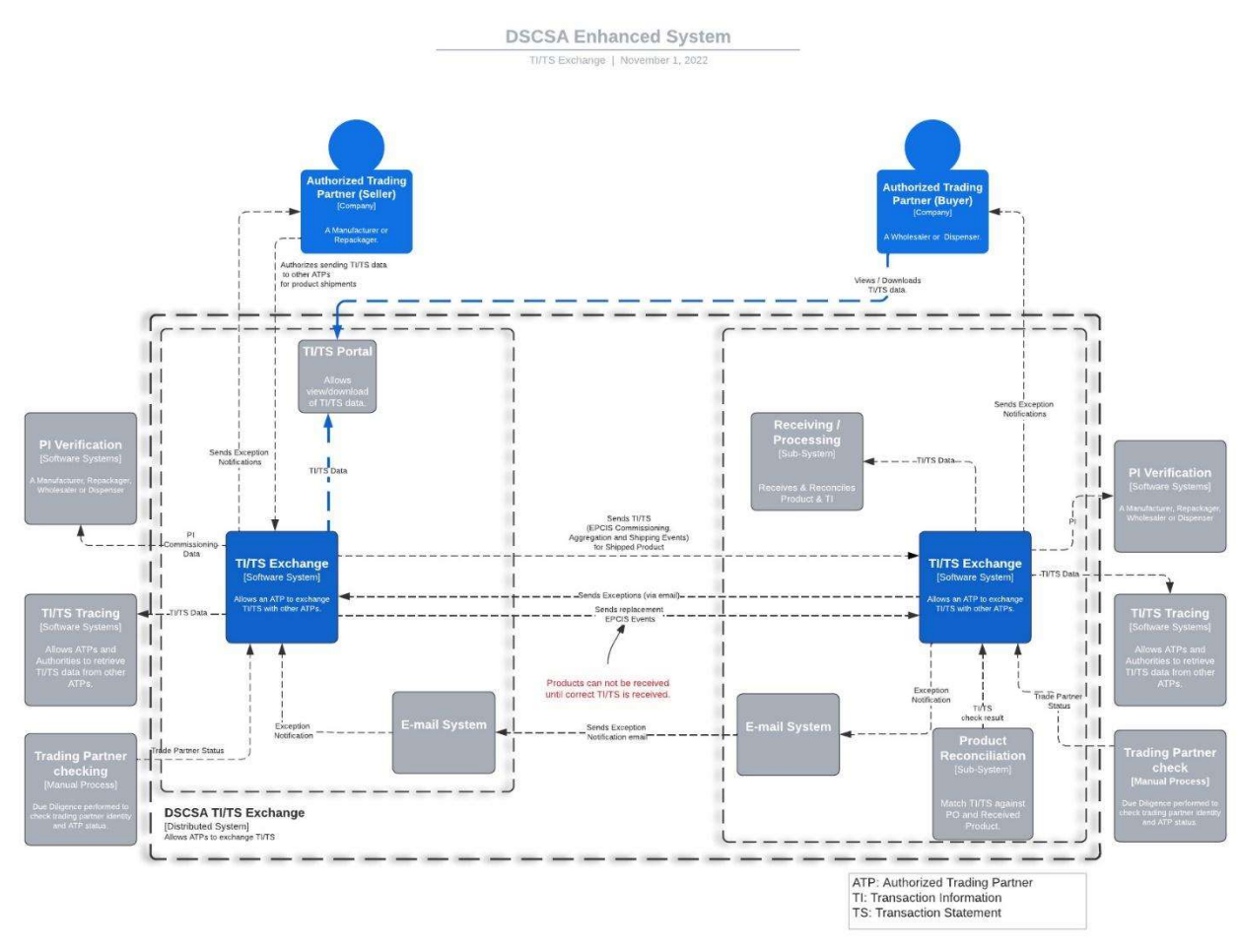


Figure 1 - T/I/TS Exchange

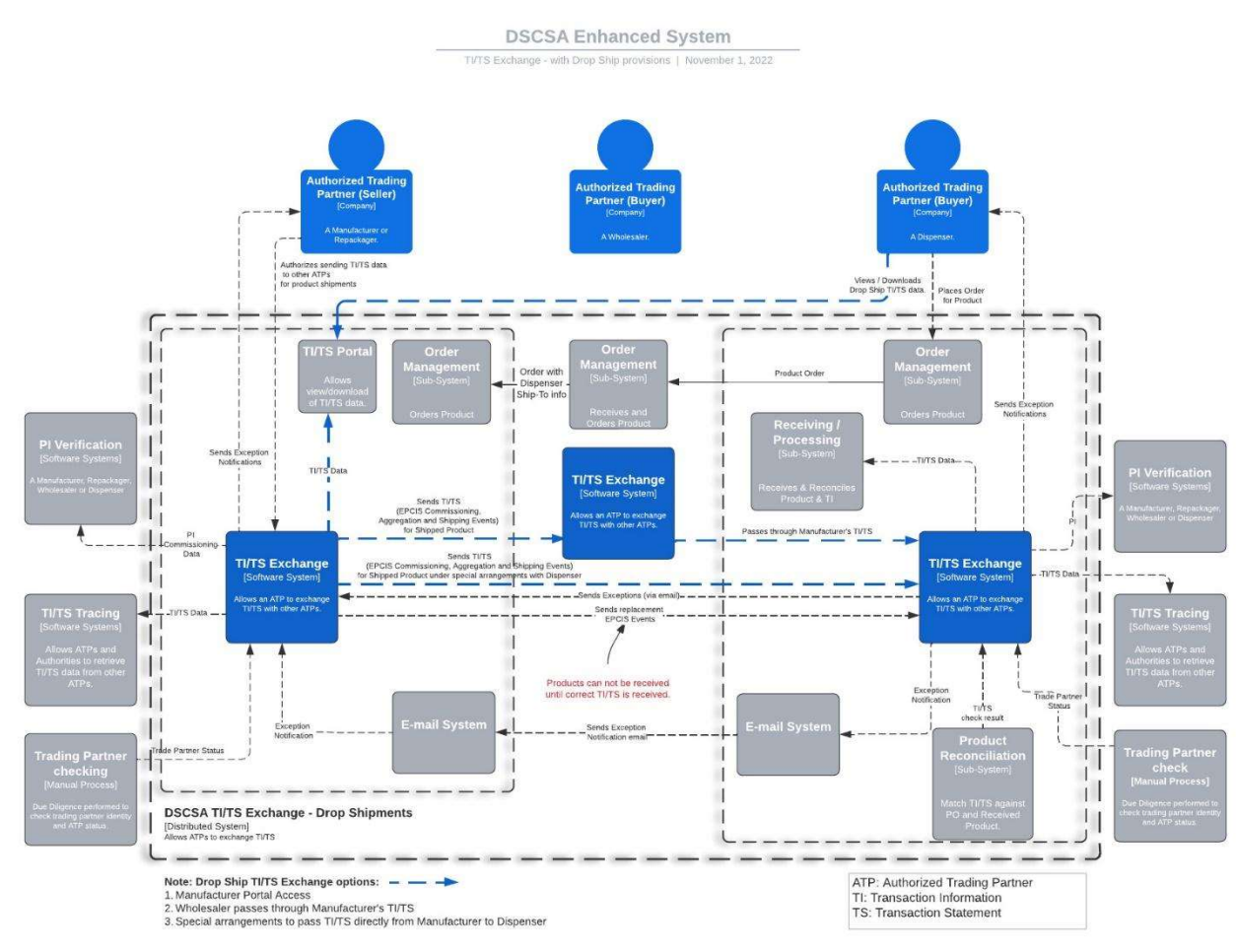


Figure 2 - TI/TS Exchange including Drop Ship Orders

TI/TS Exchange Interactions

TI/TS data is exchanged with, or provided to, customers within an established commercial relationship. That is, we presume both parties have executed their Know Your Customer / Know Your Supplier (KYC/KYS) processes and, for DSCSA purposes, have established each other as being “Authorized” under the DSCSA.

As TI/TS is exchanged between direct trading partners, trading partners are free to make TI/TS data available in any manner that satisfies DSCSA requirements for exchange, retention, and retrieval to support investigations and TI Requests (see Chapter 5: Tracing). However, PDG has established three methods for the exchange of TI/TS within the PDG-defined EDDS network. These methods support trading partners of varying technical capabilities.

Primary or preferred method: Exchange TI/TS using GS1 EPCIS events⁴ (Commissioning, Aggregation, or Packing and Shipping) as specified in the GS1 US [Implementation Guideline: Applying GS1 Standards for DSCSA and Traceability](#). Figures appearing later in this chapter outline TI/TS exchange using EPCIS

⁴ FDA’s July 2022 draft guidance on DSCSA Standards for the interoperable Exchange of Information for Traceability specifies EPCIS as the recommended standard for exchange of electronic data associated with the transaction information and transaction statement between trading partners in the supply chain. Link: https://www.fda.gov/regulatory-information/search-fda-guidance-documents/dscsa-standards-interoperable-exchange-information-tracing-certain-human-finished-prescription-drugs?utm_medium=email&utm_source=govdelivery.

events in a number of supply chain scenarios. Examples of delivery methods are AS2, email, and portal download.

Alternate method to serve entities not capable of the primary method: Suppliers serving customers that are not capable of receiving EPCIS events may provide TI/TS through portal access. Suppliers provide access to their portal through their individual onboarding process. Customers who choose to access TI/TS data through portals should develop a strategy for collating data from one or more of these portals for investigations and responding to TI Requests (see Chapter 5, Tracing).

Drop-Ship TI/TS arrangements: Certain Dispenser trading partners receiving drop shipments have the capability and prefer to receive all TI/TS data via the preferred method of EPCIS events. These Dispensers will make arrangements with manufacturers that typically drop ship product(s) to the Dispenser to provide TI/TS via EPCIS events. In this case, these trading partner pairs establish electronic means to securely exchange EPCIS events in the same manner that direct trading partners exchange EPCIS events.

TI/TS Exchange Outside of the PDG-Defined EDDS Network

Outside of the PDG-defined EDDS network, trading partners may have special data format, value, and Exchange needs. By special arrangement, trading partner pairs or solution providers and trading partner pairs may agree to exchange TI data in a format different from EPCIS. Trading partners are cautioned to consider their PI Verification and Tracing responsibilities when engaging in interactions outside of the accepted standard format.

TI Data: Core and Contextual Data Elements

Chapter 1 defines the elements of the TI that are required to be exchanged. Formats and values of certain elements are required; formats and values for certain other elements are recommended, but not mandatory. Recognizing that standard formats for some elements are not universally implemented and some elements may be adjusted to meet individual system field size constraints or customer needs⁵. These elements are seen as contextual in TI exchanges and are primarily sourced through other mechanisms such as product master data management. Individual trading partner pairs may make arrangements to exchange additional data elements (ex: Purchase Order Number). The GS1US Guideline for applying EPCIS documents describes how to provide these elements to EPCIS events.

Core Data Elements

The following data elements are considered core to TI data exchange and are expected to maintain their format and values throughout the product life cycle and at each message exchange event.

- NDC
- GTIN
- Serial Number
- Lot Number
- Expiration Date
- GLN⁶
- Date of Transaction
- Date of Shipment

⁵ ex: Wholesale Distributors may add the manufacturer's name or abbreviated name to product names to differentiate generic products.

⁶ The use of GLN is a Functional Requirement for using EPCIS events as specified in the GS1 EPCIS Standard. It is important to ensure that the TI data retention capability preserves GLNs as it is a requirement for tracing.

- Number of Containers⁷

Contextual Data Elements

The following data elements are included in TI as per the DSCSA; however, values or formats may reasonably vary when comparing one TI exchange dataset to another. Party and product master data management processes are the primary mechanisms for exchanging these elements, and they are included in TI to add context and fulfill the requirements in the statute. Reasonable variance (abbreviations, etc.) in the values of these elements generally is not an indicator of a data error.

- Proprietary Business Name
- Street Address⁸
- Drug Name⁹
- Strength
- Dosage Form
- Container Size

Preferred Method of Exchanging TI/TS – GS1 EPCIS

PDG recognizes the GS1 US Implementation Guide: Applying GS1 Standards for DSCSA and Traceability as the preferred method for defining and exchanging TI data. The GS1 US Guideline for using EPCIS includes the use of GS1 standard identifiers, barcoding, and the use of the GS1 EPCIS¹⁰ standard and GS1 Core Business Vocabulary standard for exchanging serialized TI data. EPCIS specifies event messages for communication of product exchange and has been augmented with necessary data elements to meet DSCSA “chain of ownership requirements.”

Figure 3 maps TI data elements to the minimum set of EPCIS event messages needed to exchange TI. It also maps the industry requirement¹¹ for sharing aggregation data needed for trading partners to employ inference in their supply chain processes. Inference allows trading partners to rely on packing¹² information provided by the entity (manufacturer, repackager, wholesaler) responsible for packing homogeneous cases or mixed totes. Both the shipper and receiver rely on aggregation data to understand and record the individual packages in sealed outer containers. Without the use of packing data and inference practices, sealed cases and totes would be required to be opened to scan individual packages at shipping and receiving, thwarting security mechanisms, introducing additional cost, and increasing risk to the packages within.

Inference-based receiving practices indicate that the outermost container is scanned and thereby the receiving event will be recorded for the scanned outermost container of the hierarchy. Additional receiving events will be recorded for the inferred contents of the outermost container. These will enable the capture of what has been physically scanned and what has been inferred¹³.

Notes on *Figure 3*:

⁷ When using EPCIS to transfer TI/TS, the Number of containers is a derived element based on the Shipping event and associated Aggregation (Packing) event to calculate the number of saleable items for a case.

⁸ Extends Chapter 1 list of Contextual TI Elements.

⁹ Extends Chapter 1 list of Contextual TI Elements. Drug Names may change as the item moves through the supply chain. Some form of the company name is often prefixed to the Drug Name for generic drugs to provide transparency.

¹⁰ Electronic Product Code Information Services.

¹¹ SER-FR-004 and SER-FR-005.

¹² Manufacturer or Repackager sealed cases and Wholesaler sealed totes.

¹³ In the upcoming GS1 US DSCSA Implementation Guideline R1.3, the disposition of completeness inferred is recommended when receiving inferred products.

1. Transaction Statement applies to all the events in the EPCIS document.
2. Number of Containers is a derived field and can be derived from EPCIS Shipping Event and EPCIS Aggregation Event.

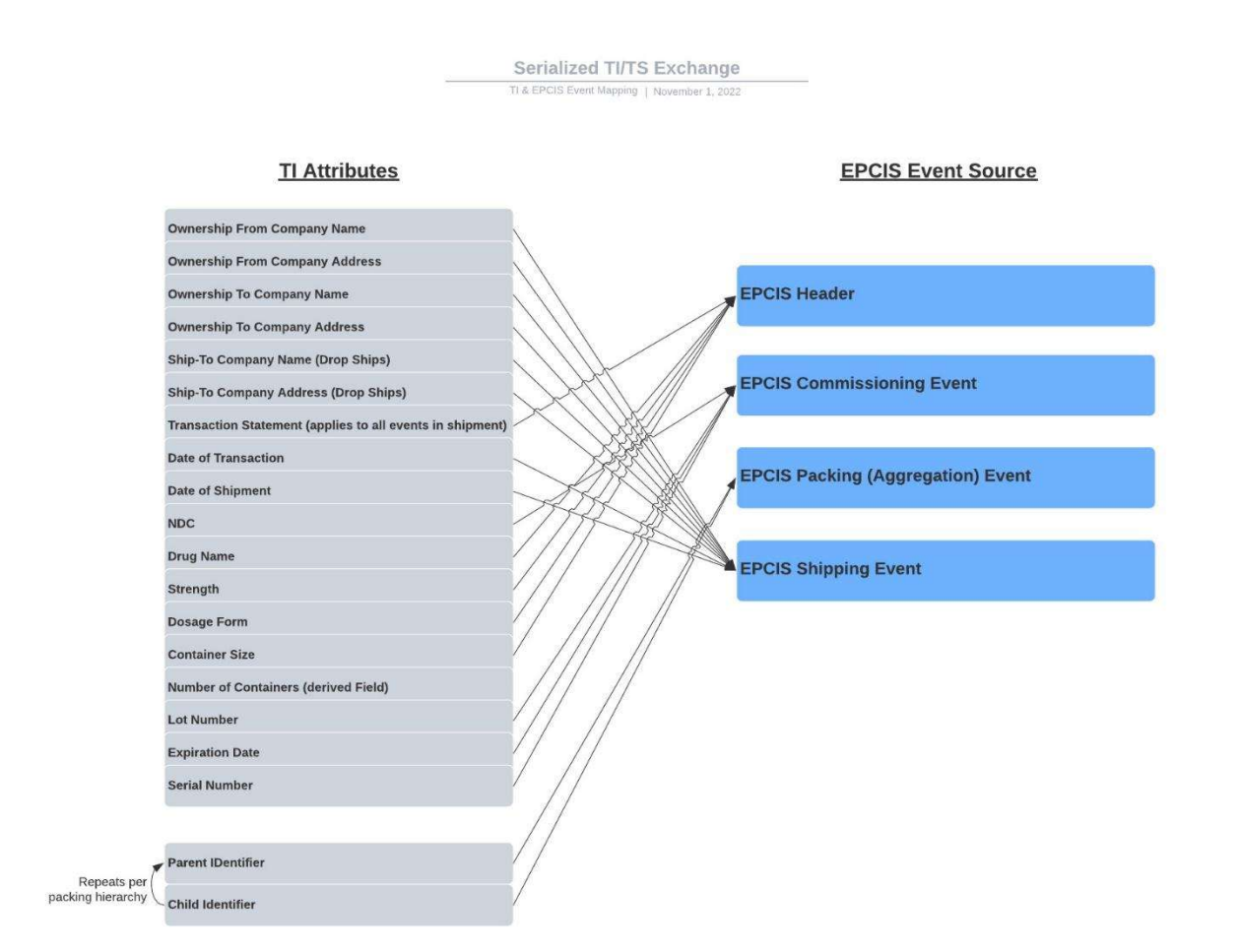


Figure 3 - Mapping TI Attributes to EPCIS Events¹⁴

Minimum Set of EPCIS Events Needed to Exchange TI Data

The GS1 US guideline includes guidance on how to use EPCIS events in multiple situations and to accomplish various goals of product movement, transformation, and exception management between trading partners. *Figure 3* shows the minimum set of EPCIS Events needed (Commissioning and Shipping) to exchange TI data and packing (Aggregation) hierarchy to support inference practices:

- **Commissioning:** Provides attributes defining each package and case in the transaction including the master data elements defining the products¹⁵.
- **Packing (Aggregation):** Provides the hierarchical relationships (*i.e.*, package to case, case to pallet) between objects as they exist at the point of shipping.

Shipping: Provides information and identification of the outermost layer of the packing included in the transfer. The full hierarchy is specified by inference from prior Packing events.

¹⁴ Note: EPCIS events also require GLN for all entities involved.

¹⁵ Mixed cases or pallets will not be product specific.

Additional EPCIS Events Available to Trading Partners

The guideline¹⁶ also defines many events that may be helpful for internal use (receiving, dispensing, etc.) or for use between consenting trading partners engaged in a transaction. It is recommended that each trading partner bear in mind these events considering the data retention, verification, and tracing requirements of DSCSA. For example, receiving, destroying, and other events are not required for the exchange of TI data; however, they may play a role in your ability to respond to verification (manufacturers and repackagers), tracing requests (all Authorized Trading Partners), and exceptions management long after the product has been exchanged.

- **Receiving:** Completing the transfer of a package or case from one trading partner to another.
- **Unpacking:** Removing an object (package or case) from a larger container.
- **Dispensing:** Removing a portion of a product for use while retaining the remainder for subsequent dispensing. The package continues to exist after the Dispensing event.
- **Destroying:** The process of destroying a product so that it no longer exists.
- **Decommissioning:** The end of life for the product identifier. Unlike Destroying, the package may still physically exist.
- **Void Shipping:** Indicating that objects previously recorded in one or more prior Shipping events were, in fact, not shipped.
- **Error Declaration:** In certain error situations, provides a mechanism allowing a previously captured event to be declared erroneous; hence, a new corrective event may be created whose effect is to indicate that a prior event was in error and should be disregarded completely.

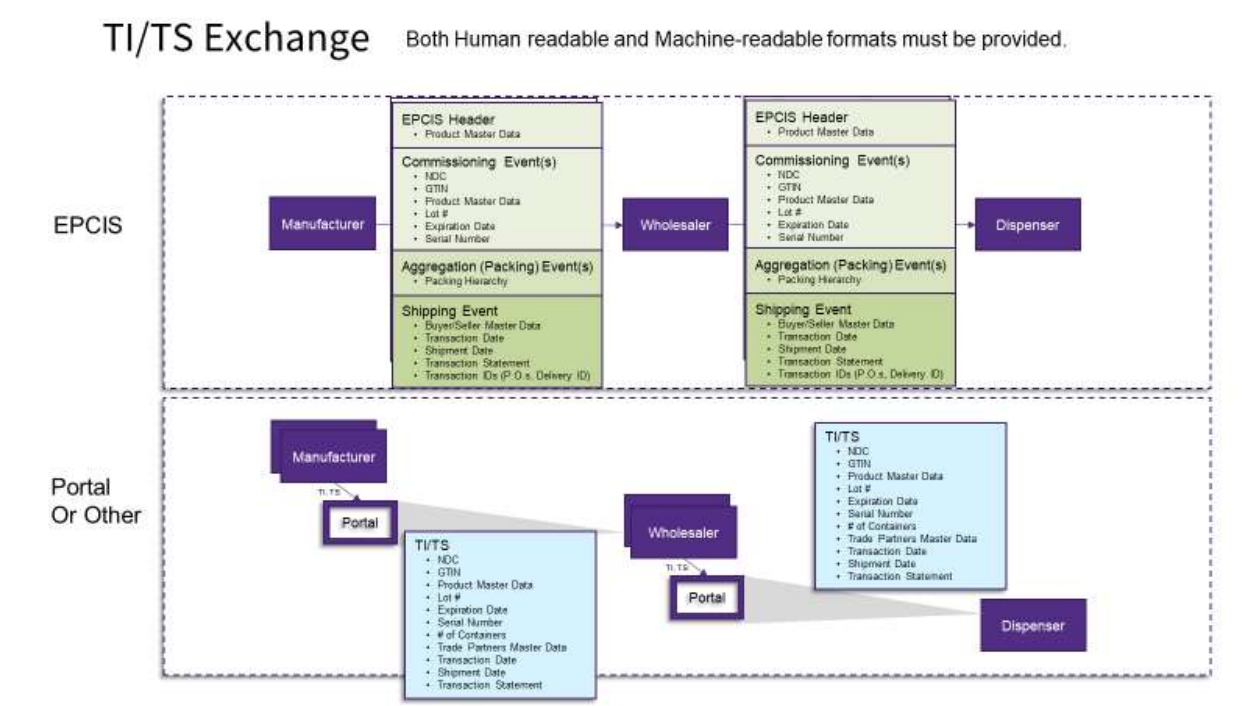


Figure 4 - TI data elements in EPCIS,¹⁷ Portals, and Other Methods

¹⁶ EPCIS Event definitions: [GS1 US Implementation Guideline: Applying GS1 Standards for DSCSA and Traceability](#).

¹⁷ Note: Transaction Statement is part of the EPCIS document in the EPCIS Header. TS applies to all the events in the EPCIS document.

Record Retention. The DSCSA requires trading partners to retain TI/TS data for six years after the transaction. The DSCSA also requires trading partners to retain investigation data (which may include TI/TS data) for six years after the investigation closes. Therefore, it is possible in some instances to need to retain TI/TS data for twelve years. TI/TS information is the main data relied on for tracing. However, certain movements that do not require the creation, retention, or exchange of TI/TS could leave gaps in the EPCIS record of product exchange. A trading partner may have other data sources that help “tell the chain of ownership” story during a suspect product, illegitimate product, or recalled product investigation or regulator inspection. Information such as returns, dispensing, decommissioning, damage, etc. may be needed to fill in the gaps in the TI/TS data.

Trading partners should prepare to retain TI/TS data along with associated data for these eventualities. Trading partners that rely on multiple sources for their TI/TS data (e.g., portals), should plan on how they will pull this information together to be prepared for tracing requests. Except in the case of wholesaler (seller) and dispenser (buyer) who have entered into an agreement whereby the wholesaler stores the dispenser’s TI/TS data, a buyer who retrieves TI/TS data from a portal (due to lack of AS2 delivery method) is responsible to complete the retrieval and should not rely on the seller maintaining the TI/TS on their behalf for 6 years or more. It is recommended that you plan to arrange enough access time on the portal or pull that data into your own systems if you do lose access.

Reconciliation

Figure 5 and *Figure 6* illustrate steps taken to identify misalignment exceptions and steps to reconcile¹⁸ TI received against the product received. Each trading partner determines where in their operation reconciliation takes place. Each trading partner exercises reconciliation steps within their operation taking into consideration factors such as environmental conditions, physical security, case integrity, and other factors.

TI/TS Exchange Illustrations

The following provides insight into TI/TS exchange for several business interaction types. These are illustrative and make use of the minimum set of EPCIS Events. Trading partners are advised to understand situations that may trigger a suspect product or illegitimate product investigation. These illustrations may be helpful in developing internal standard operating procedures to secure product inventories and fulfill reporting and investigation responsibilities.

¹⁸ See Chapter 1: Requirement-Ser-028 and Requirement-Ser-029.

Supplier to Purchaser TI/TS Exchange. *Figure 5* depicts sample processes when receiving TI/TS data prior to receiving the product. Several quality checks can be made at this point in the process and exception and investigative processes can be initiated.

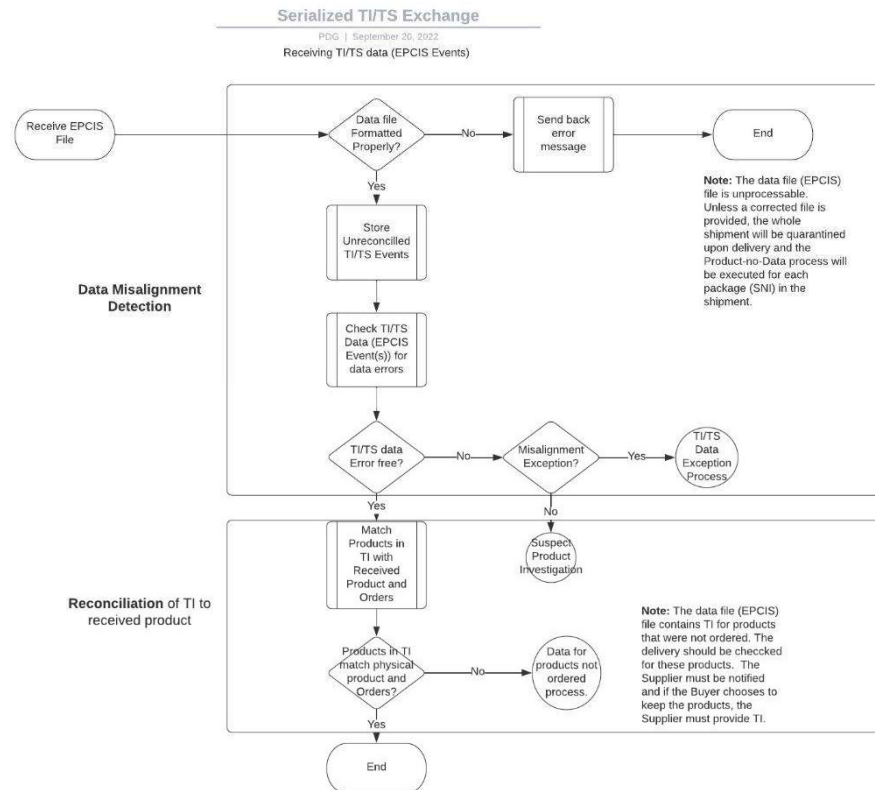


Figure 5 - Receiving TI/TS Data (EPCIS Events)

Figure 5 depicts receiving the product. Note that scanning individual packages may take place when the trading partner's internal process makes those packages available for scanning. Industry practice is to keep products in the sealed manufacturer or repackager cases when possible and infer individual packages in those cases using the supplier-provided packing data given the added security sealed cases provided.

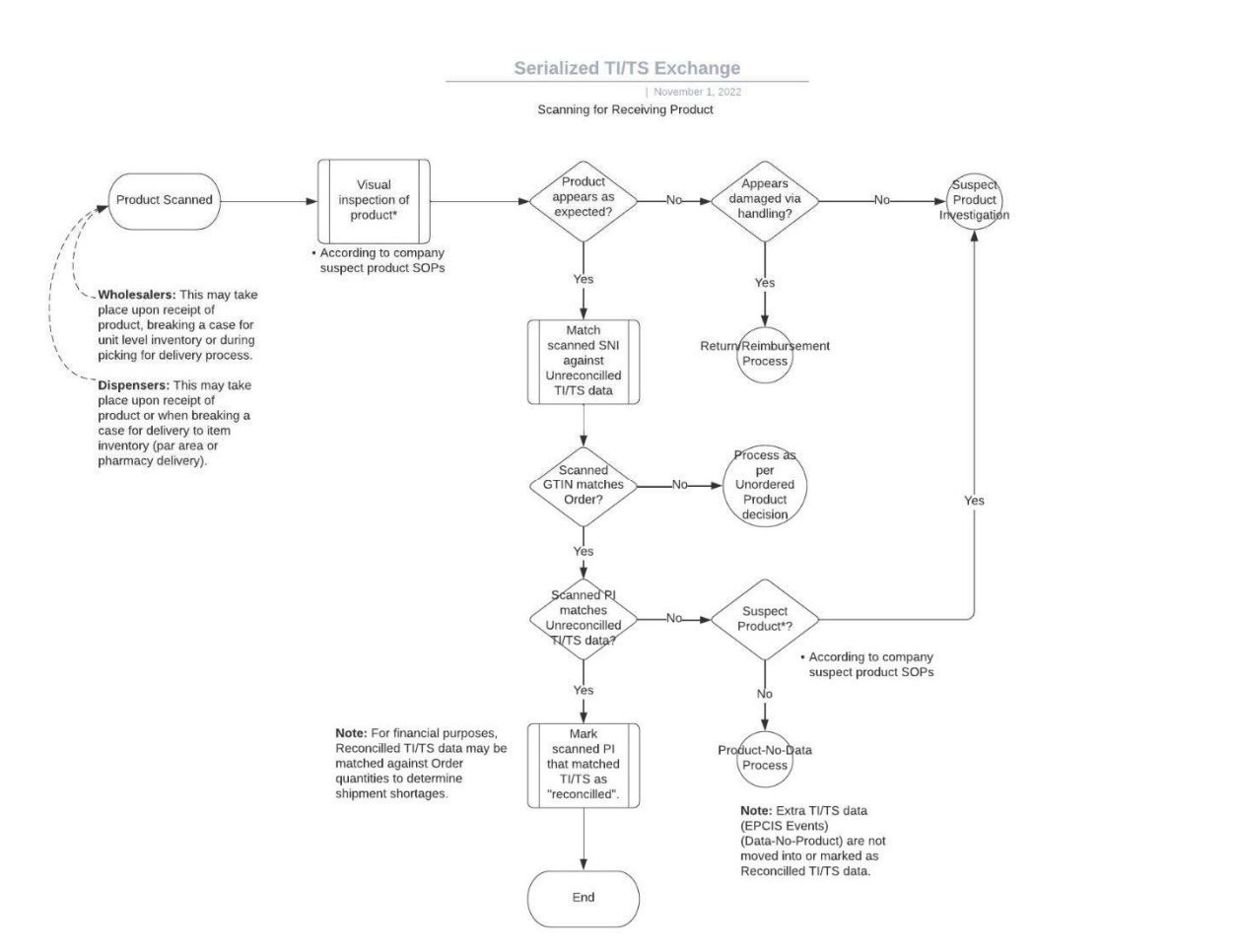


Figure 6 - Receiving Product: Scanning¹⁹

Drop Shipments and TI/Ts Exchange

Drop shipments provide a unique challenge to the exchange of serialized TI data because the ownership path of the product (which is traced under the DSCSA) diverges from the possession path for the product (which is not traced under the DSCSA). A drop shipment typically occurs when a dispenser orders a product from a wholesaler and the wholesaler orders the product from the manufacturer to be shipped directly to the dispenser. The shipment triggers a change of ownership from the manufacturer (or repackager) to the wholesaler. A later transaction indicates a change of ownership between the wholesaler and dispenser. Unlike typical supplier/buyer transactions, the TI/Ts data supporting the transfer of ownership between the manufacturer (or repackager) to the wholesaler is provided to the drop ship customer (dispenser).

In the case of drop shipments, the PDG-designed architecture relies on the manufacturer's TI which includes the wholesaler as the buyer and the dispenser as the ship-to entity, as permitted under 582(f).

To provide the dispenser with the TI data, the dispenser needs to receive, reconcile, inventory, and dispense the product, three options have been recognized (see Figure 6). As depicted for options 2 & 3,

¹⁹ Reconciliation of electronic TI/Ts with an order will likely require matching the PO # from the Shipment with the PO in the order. Note that PO is a business transaction document number required by the business rather than regulatory compliance.

the TI/TS may be sent directly to the drop-ship customer. The manufacturer or repackager relies on the wholesaler's KYC process for dispenser identity and ATP status.

1. Wholesaler agrees to pass through the unedited manufacturer's TI/TS to the dispenser²⁰
2. The manufacturer provides TI/TS via a portal and provides portal access information to the dispenser in shipping documents.
3. In cases where the manufacturer and dispenser have or establish an electronic data exchange connection to provide TI/TS data, the manufacturer sends TI/TS directly to the dispenser.

In all cases, in the EPCIS Shipping Event, the trading parties SHALL be identified as

- Manufacturer is identified as the transfer-from party
- Wholesaler is identified as the transfer-to party
- Dispenser is identified as the ship-to party

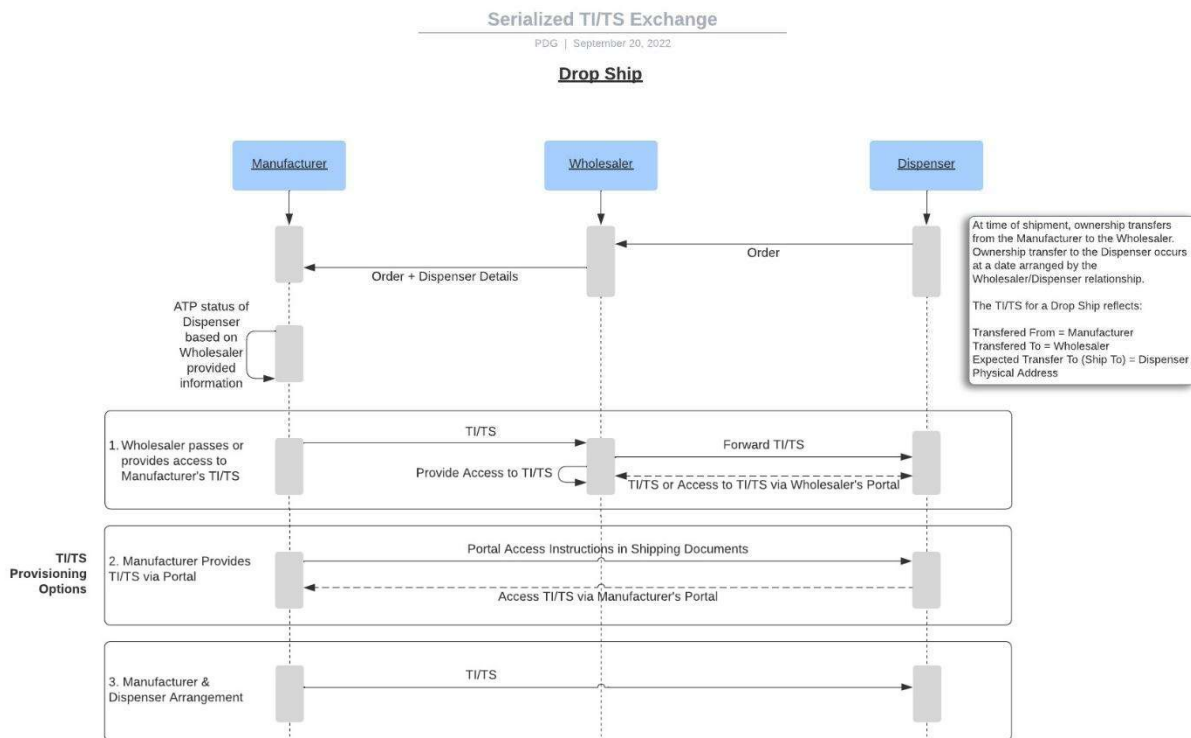


Figure 7 - TI/TS Exchange: Drop Shipment

²⁰ In doing so, the Manufacturer or Repackager is leveraging the exception in 582(f).

Consignment Shipments and TI/TS Exchange

When a product is consigned, the product is shipped to and possessed by the consignee, but the consignee does not take ownership of that product until the consignee uses the product. Consignment product is typically considered the property of the consigning supplier (typically the manufacturer, repackager, or wholesaler) until the product is used by the consignee (typically the dispenser). This poses a challenge to the trading partners in providing TI/TS to the consignee in a timely manner that allows them to use (dispense) the product when needed and stay within the DSCSA requirements for receiving TI/TS. The PDG-defined EDDS network recognizes this challenge and agrees that the consigning **supplier will** provide TI/TS at the time of shipment of the consignment product. This allows the consignee time to pre-check the TI/TS data and perform reconciliation prior to using the product.

In all cases, in the EPCIS shipping event, the transaction date (and ship date) are based on the date the product was shipped and not the date the inventory transitioned from consignment.

Alternately, for consignment, upon the consignment supplier receiving consignment usage from the dispenser, it is possible (not required) to send an EPCIS transaction event (which captures the transfer of ownership information including ownership transfer date).

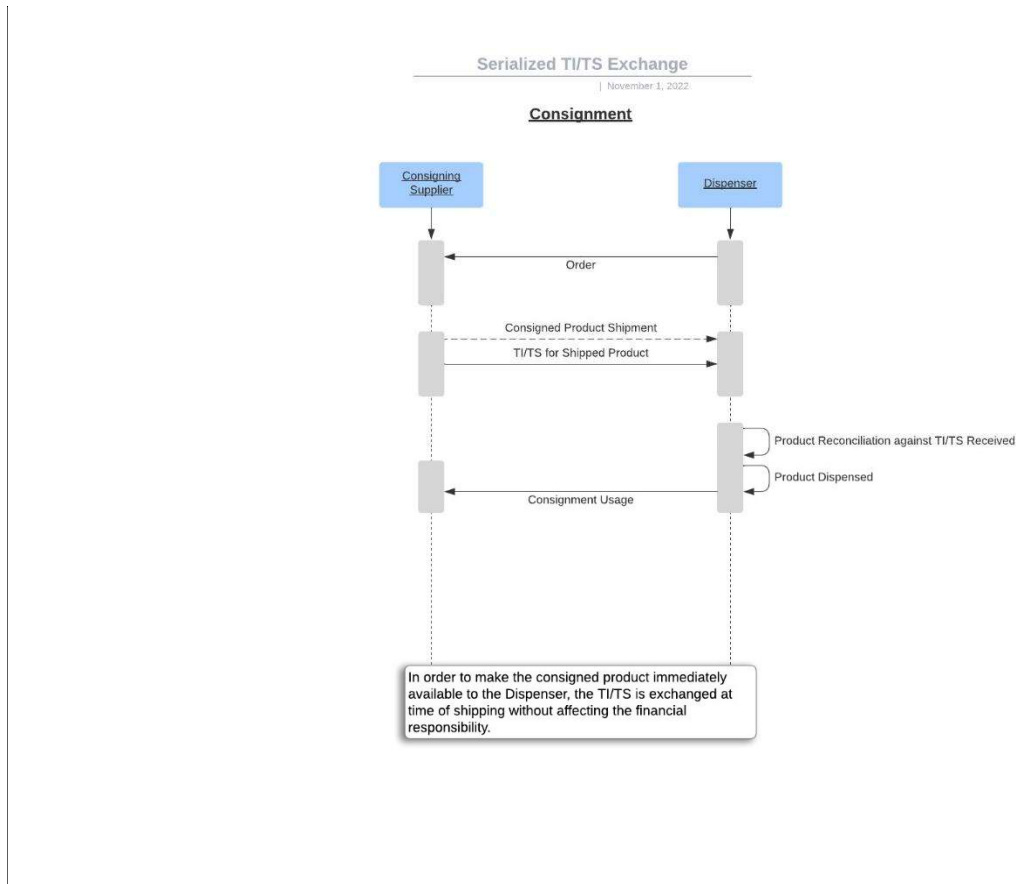


Figure 8 – TI/TS Exchange: Consignment Shipment

Replacement Shipments and TI/TS Exchange

A replacement order from a manufacturer perspective is a free-of-charge order shipped by the manufacturer to the wholesaler's customer (not the manufacturer's direct customer).

In instances where a dispenser determines there is an issue with a product that they purchased through a wholesaler, the dispenser may work directly with the manufacturer or repackager to resolve the issue. The resolution may take the form of the manufacturer or repackager providing replacement product directly to the dispenser. As the wholesaler is not part of this replacement transaction, the manufacturer or repackager provides TI/TS directly to the dispenser either directly (establish a relationship, develop digital connections, etc.) or through a portal.

In all cases, in the EPCIS Shipping Event, the trading parties SHALL be identified as

- Manufacturer is identified as the transfer-from party
- Dispenser is identified as the transfer-to party
- Dispenser is identified as the ship-to party

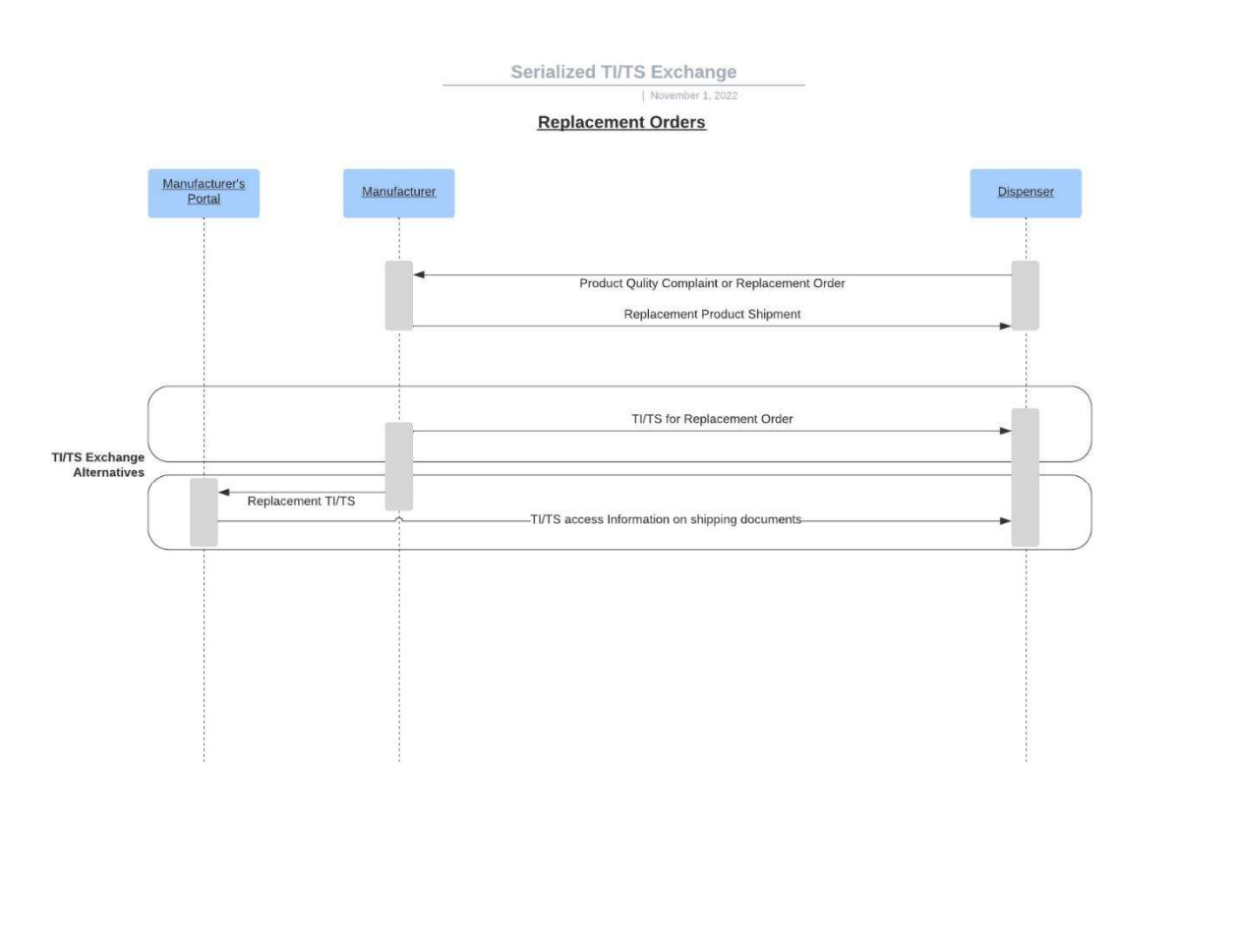


Figure 9 - TI/TS Exchange: Replacement Shipment

340B²¹ Shipments and TI/TS Exchange

Similar to drop shipments, 340B transactions present complications because the path of possession and ownership diverge. The complicating factor is that the TI/TS compliance exchange occurs between the transfer-from-party (wholesaler) and the 340B covered entity (transfer-to party). For 340B shipments, the example in *Figure 10*, illustrates that the EPCIS shipping event SHALL identify the parties as;

- Wholesaler is identified as the transfer-from party
- Covered Entity is identified as the transfer-to party
- Contracted Dispenser is identified as the ship-to party

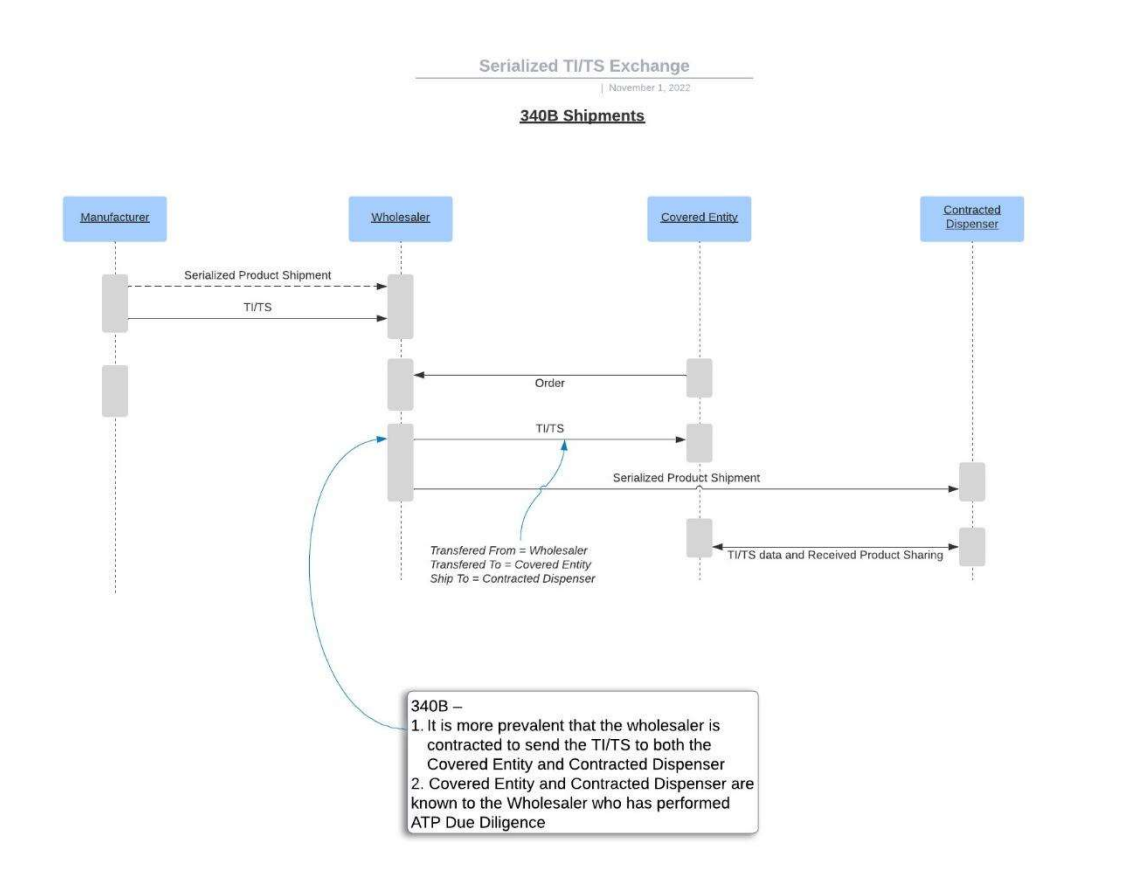


Figure 10 – TI/TS Exchange: 340B Shipment

²¹ The 340B Drug Pricing Program is a [US federal government](#) program created in 1992 that requires drug manufacturers to provide outpatient drugs to eligible health care organizations and covered entities at significantly reduced prices. The intent of the program is to allow covered entities to "stretch scarce federal resources as far as possible, reaching more eligible patients and providing more comprehensive services."^{11|2|31} Maintaining services and lowering medication costs for patients is consistent with the purpose of the program, which is named for the section authorizing it in the [Public Health Service Act](#) (PHSA).

Misalignment Exception Processing

The following misalignment exceptions conform with the HDA Exceptions Handling Guideline for DSCSA which addressed exception scenarios between Manufacturers and Wholesalers. PDG has extended the scope to include dispenser trading partners.

Misalignment exception resolution may result in replacing previously exchanged TI/TS data. Table 1 references the GS1 US guideline titled “the GS1 US Implementation Guideline: Applying GS1 Standards for DSCSA and Traceability”, which specifies how to use the GS1 EPCIS Standard to exchange DSCSA TI/TS data between trading partners.

The PDG-defined EDDS Network design utilizes email as the delivery mechanism for misalignment exception notifications. As the industry gains experience with misalignment exceptions and resolutions, PDG may later seek standardization of exception alerts.

If at any time during the exceptions process, the buyer or seller determines the product is suspect or determines that the product is illegitimate, the trading partner will initiate the appropriate suspect or illegitimate product investigation.

TI/TS Exchange Exceptions

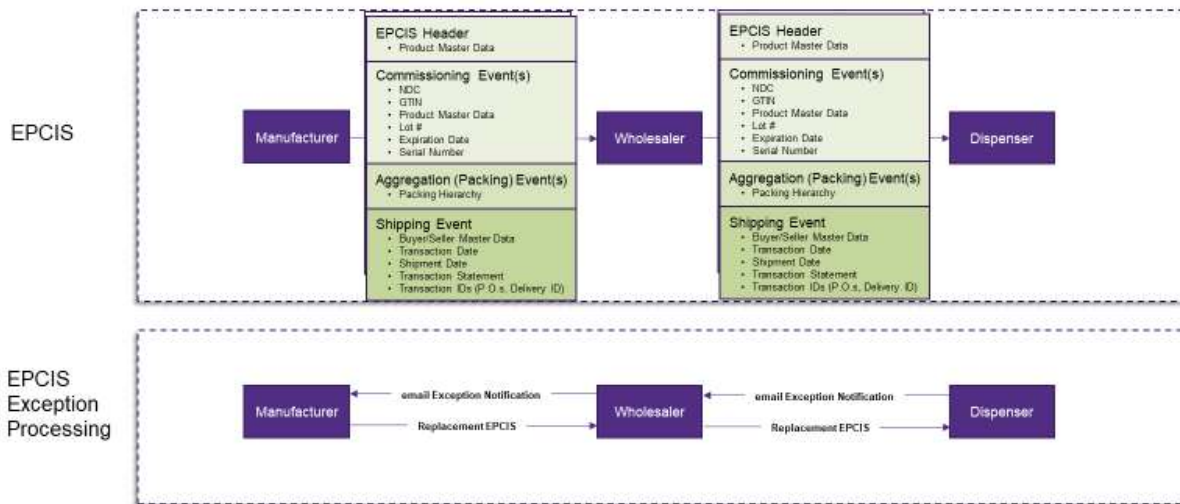


Figure 11 - Exception Process

Misalignment Exception Types

PDG recognizes misalignment exceptions fall into five categories that trading partners must work through together. The following is the PDG recommendation for exception processes for all trading partner types. For trading partners that exchange TI/TS via the primary recommended format of EPCIS events, the sending trading partner MUST replace EPCIS events with corrected ones. For trading partners that are exchanging TI/TS via an alternate method (e.g., supplier portal), the supplying trading partner must replace the TI/TS data in error with corrected TI/TS. It is acknowledged that when a TI/TS exception occurs, trading partners should communicate and mutually agree on the corrective action to be taken to ensure that corrected TI/TS issued by the selling trading partner are processed by the buying trading partner.

PDG-Defined EDDS Network Exceptions

These are exceptions that occur within the TI/TS exchange functionality of the PDG-defined EDDS network.

TI/TS Data Issues

Master Data Issues: Upon receiving TI/TS data, the buyer determines that the seller or product master data does not exist in their system. This may be a GLN (seller's, buyer's, or ship-to in the case of a drop shipment) or GTIN.

Resolution: The buyer notifies the seller (via email) of the master data issue and the seller provides the correct master data. Buyer is able to process the TI/TS.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved.

EPCIS file not formatted properly: Upon receiving TI/TS data via the EPCIS file, the buyer determines that the file cannot be processed.

Resolution: Buyer notifies seller (via email) of the file error. The seller will correct the error and resend the EPCIS file.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved.

Extended Expiration Dates: Upon receiving TI/TS data via the EPCIS file, the buyer determines that the expiration date for an item(s) has passed. Upon notifying the seller of the issue, the seller provides information that the manufacturer has extended the expiration date. Note that the expiration date in the TI/TS data corresponds to the product expiration date encoded in the serialized product barcode. Therefore, no correction is needed on the supporting TI/TS data when the manufacturer has extended the expiration date.

Resolution: If the seller is the manufacturer, the buyer will record and rely on the manufacturer's instructions. If the Seller is not the manufacturer, the buyer will perform a verification²² with the manufacturer to verify that an extended expiration is in effect. The buyer will also contact the manufacturer to determine the extended expiration date value.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved. Until the product is determined to have an extended expiration date, the product is considered expired.

²² [Release 1.3 \(and re-titled\) of the GS1 US Implementation Guideline: Applying the GS1 Lightweight Messaging Standard for DSCSA Verification of Returned Product Identifiers.](#)

Product, No/Incomplete TI/TS Data

The buyer receives the product and has not received complete TI/TS data to match the product. This could apply to a whole shipment, partial shipment, or package(s) inside of cases or totes.

Resolution: The buyer should check:

- that their EPCIS system is operating,
- that they have a purchase order that matches the GTINs received.

The buyer will contact the seller and either arrange to return the whole shipment, process and receive products with TI/TS and return those without TI/TS or have the seller send the missing TI/TS.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved.

TI/TS Data, No Product

Through internal reconciliation processes, the seller or buyer may determine that TI/TS data was sent or received, and the associated product was not shipped or received. Either trading partner may notify the other of the issue to start the exception process.

Pre-shipment scenario: The seller sent TI/TS to the buyer and prior to shipping the product, and the seller makes a change to the shipment quantity.

Resolution: Seller notifies the buyer of the exception and sends replacement TI/TS. Assuming the buyer has not yet processed the original TI/TS data into their system, the buyer disregards the original TI/TS and processes the replacement TI/TS. In the case where the buyer has already processed the original TI/TS, the buyer indicates in their system that the original TI/TS is replaced with the replacement TI/TS.

Product Quarantine: There is no physical product to quarantine.

Shortage: Upon receiving a shipment, the buyer discovers that the seller sent TI/TS for additional items.

Resolution: Buyer may receive the product that was delivered that has a matching TI/TS. Buyer notifies the seller for extra TI/TS without matching physical product.

Product Quarantine: If the seller determines the shortage was caused by an operations error, the product with matching TI/TS data can be received and processed. If the buyer and/or the seller determine the shortage was due to in-transit theft, the buyer may decide to quarantine the remaining product received for the shipment until a determination can be made that it has not also been tampered with.

Shipment refused: Upon delivery, the buyer refuses the entire shipment.

Resolution: Buyer will disregard or mark the sent TI/TS as rejected and unprocessed such that it is not included in future TI traces. The seller will examine the refused product and either process it back into inventory or process it as a destruction of the product. When refused product is returned into seller's inventory and subsequently shipped to the buyer with supporting TI/TS data, the buyer will need to ensure it can process the supporting TI/TS data and not treat it as duplicate.

Product Quarantine: No, the shipment is refused and returned to the seller. Based on the refusal circumstances, the seller may quarantine the product until a determination is made.

Operational Exceptions

These are situations that do not directly cause a misalignment exception but disrupt the normal systems and processes implemented.

Damaged Product

Damaged case: Upon receiving a shipment, the buyer discovers a damaged case or case label.

Resolution: The buyer will receive the individual packages within the case. If unable to receive the packages individually, the buyer may return the damaged case. If the buyer discovers damaged packages within the case(s), they may receive the undamaged packages or return the case. The buyer should ensure that the TI/TS data received for cases or packages that are not received are marked as not received or not included in the buyer's TI/TS records used for tracing.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved.

Unreadable PI or 2D barcode: Upon discovering an unreadable label (human-readable interpretation or human-readable identifier) or an unscannable 2D barcode.

Resolution: The product is considered unsellable and will be taken out of inventory and returned to the seller. An exception to this is the case of a dispenser, which may need the product for patient use. The dispenser may be able to capture the product identifier information visually from the label or 2D scan. Upon reading or scanning, the dispenser may verify the product with the manufacturer as an extra precaution. In case where product is re-labeled such that the same sGTIN is used and product is returned into seller's inventory and subsequently shipped to the buyer with supporting TI/TS data, the buyer will need to ensure it can process the supporting TI/TS data and not reject it as duplicate TI/TS data.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved.

Packaging and Labeling

Lot Number mismatch: Upon scanning a product, the buyer discovers that the GTIN and serial number do not match the human-readable on the label. A lot number can fail because of a special character issue or upper/lower case issue.

Resolution: The buyer contacts the seller to resolve or return the product. If the buyer suspects the product, the buyer may contact the manufacturer and/or perform verification on the product identifier.

Product Quarantine: Yes, any product received affected by this exception must be quarantined until the exception is resolved.

Exception Notifications

PDG recognizes that system-to-system notifications may be needed as the industry gains experience with exception handling. For the near future, however, the following information²³ is recommended for email notifications.

A standard subject line: Distributor + Manufacturer + UUID + Issue (No EPCIS data).

The body of the email or attachment should contain as much information as the buyer or seller can provide, such as

UUID (any unique identifier of trading partner's choosing);

Contact info (name/email/phone number; include as three tag elements);

Issue (drop-down or multiple option types: product no data, receiving, etc.);

Ship-to GLN;

²³ From the HDA "Exception Handling Guidelines for the DSCSA."

Ship-to address;
 GTIN;
 SN;
 LOT;
 Scanned expiry;
 Trade item description; and,
 Delivery number/shipment number/bill of lading/tracking number on partial.

Exception Notification Recommendation

As the first step toward a standardized exception notification that will reduce data transcription errors. PDG recommends a trial JSON file schema be developed to provide an interim solution for trading partners with the desire and capability to process this format. A schema includes foundational data attribute formatting, content rules, and cardinality rules. A standardized format will reduce data transcription errors and allow for the notifier to test their data against a recognized schema prior to transmission.

Exception Processing Illustrations

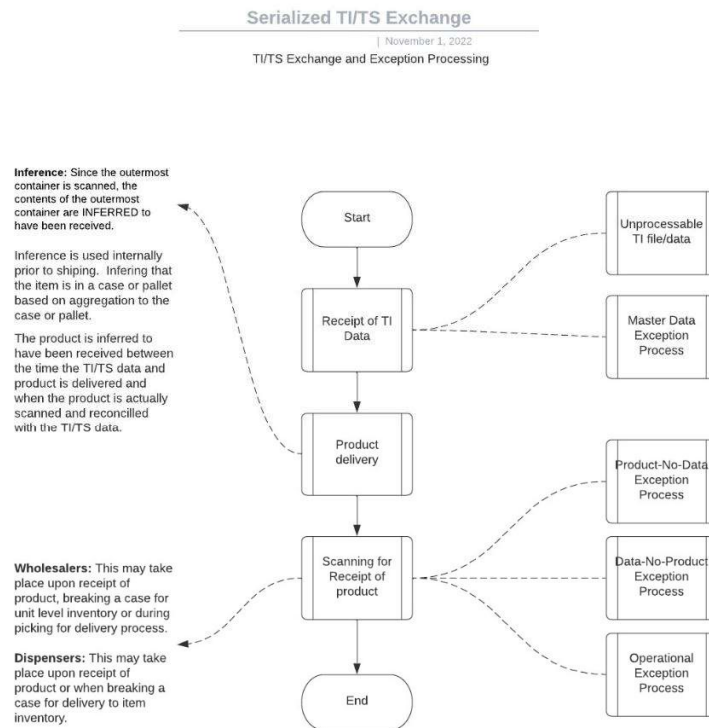


Figure 12 - TI/Ts Exchange and Exception High-Level

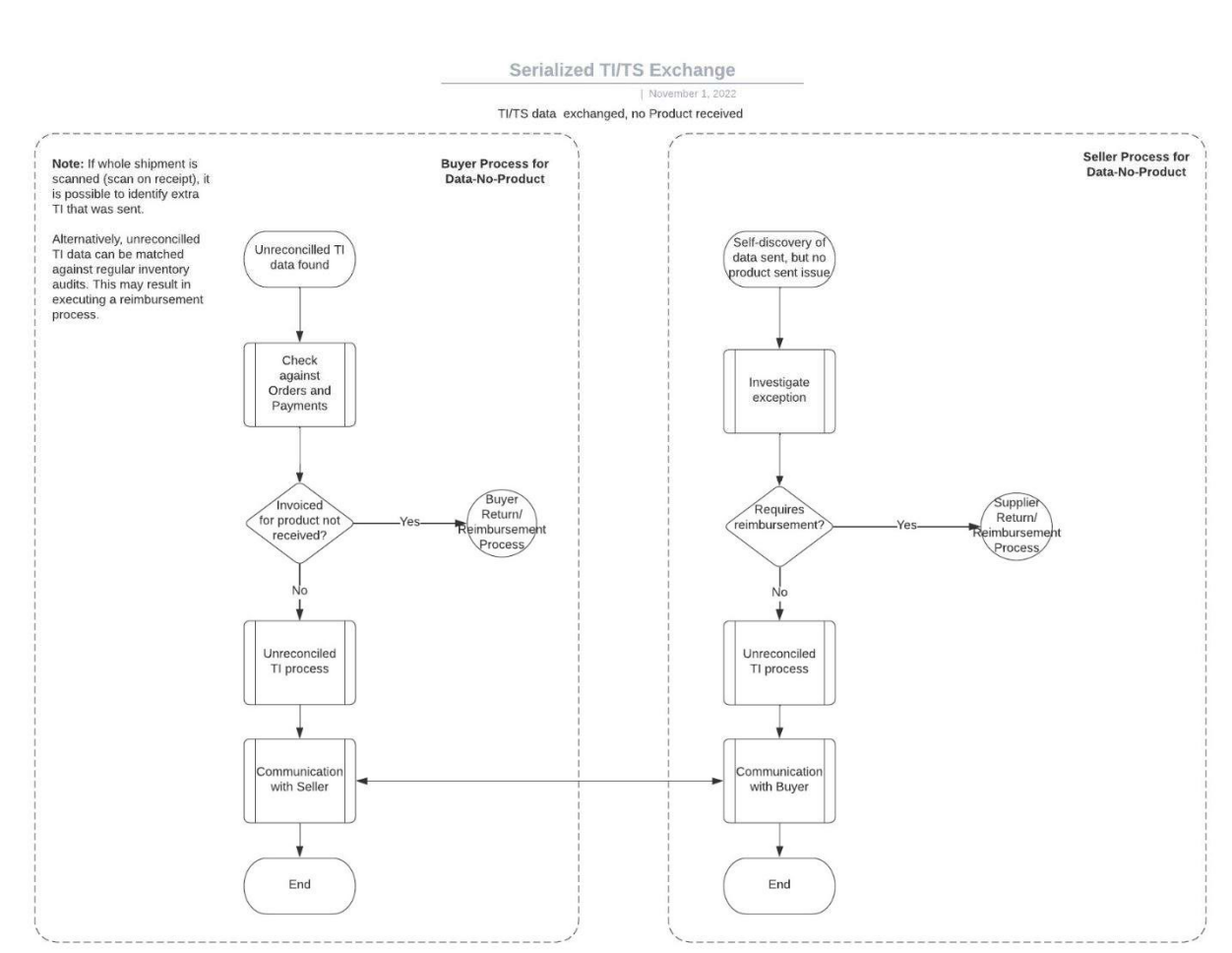


Figure 13 - TI/TS Exchange Exception: Product, No Data

Serialized TI/TS Provisioning

PDG | September 20, 2022
Master Data Errors

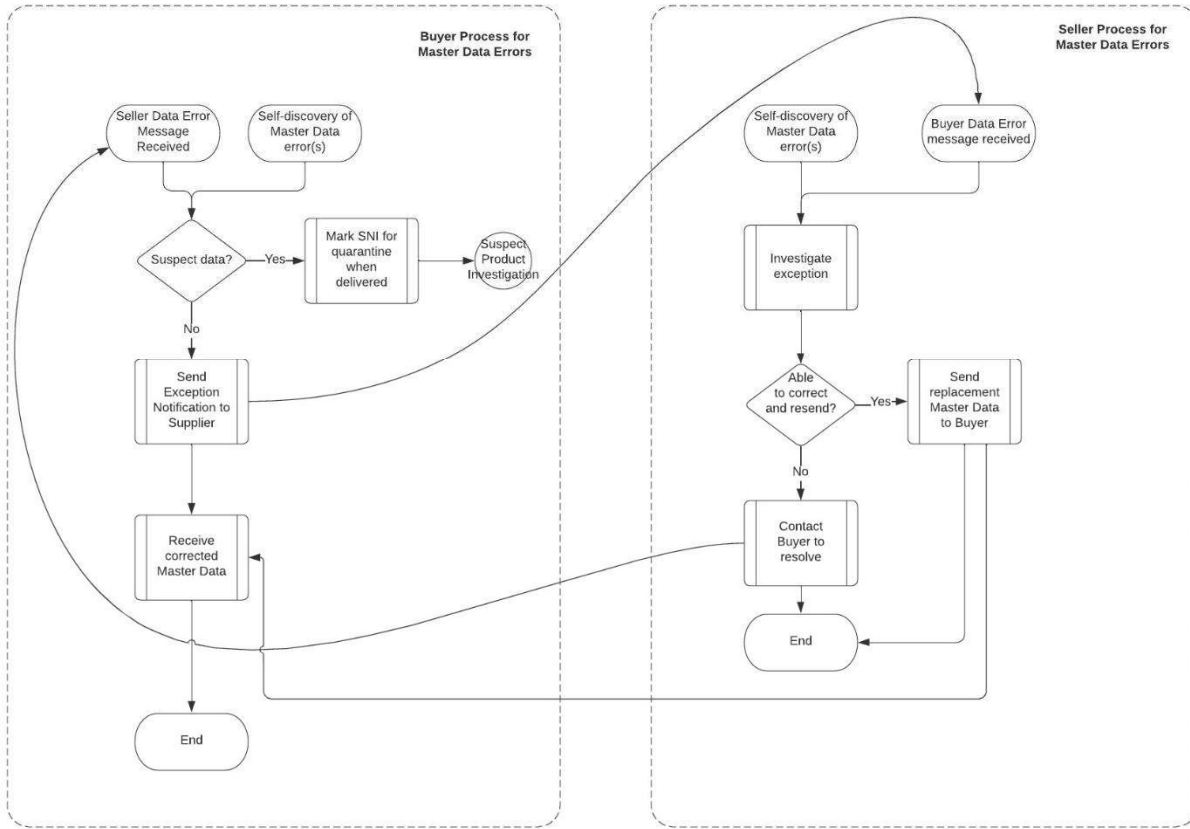


Figure 14 - Master Data Errors

Technical Requirements

ID	Functional Requirements ²⁴
Ser-FR-001	Sellers and their solutions SHALL provide TI/TS push capability (e.g. via B2B connection) in GS1 EPCIS format and May provide TI/TS Portal access.
Ser-FR-002	Sellers using Portals may provide TI/TS download, which SHALL use standard attribute formats. ²⁵
Ser-FR-003	Sellers and their solutions SHALL provide TI/TS push capability (e.g. via B2B connection) in GS1 EPCIS format and May provide TI/TS Portal access.
Ser-FR-004	When using portals, suppliers SHALL provide aggregation data to purchasers in a mutually agreed manner.
Ser-FR-005	Trading partners SHALL use the GS1 GLN to identify sellers, buyers, and drop ship customers (in drop ship transactions).
Ser-FR-006	When using EPCIS to transfer TI/TS, the number of containers is calculated from the shipping event and associated aggregation (packing) event to calculate the number of saleable items for a case. Individual saleable items (packages) always hold a number of containers of "1."
Ser-FR-007	For consignment transactions: the EPCIS shipping event, the transaction date (and ship date) are based on the date the product was shipped and not the date financial responsibility is required.
Ser-FR-008	<p>For Drop Shipment transactions:</p> <p>In all cases, in the EPCIS shipping event, the trading parties SHALL be identified as</p> <ul style="list-style-type: none"> • Manufacturer is identified as the transfer-from party • Wholesaler is identified as the transfer-to party • Dispenser is identified as the ship-to party
Ser-FR-009	<p>For replacement of product transactions:</p> <p>In the EPCIS shipping event, the trading parties are identified as</p> <ul style="list-style-type: none"> • Manufacturer is identified as the transfer-from party • Dispenser is identified as the transfer-to party • Dispenser is identified as the ship-to party
Ser-FR-010	<p>For 340B transactions:</p> <p>In the EPCIS shipping event, the trading parties are identified as</p> <ul style="list-style-type: none"> • Supplier is identified as the transfer-from party • Covered entity is identified as the transfer-to party

²⁴ This section illustrates identified functional requirements, however, the chapter sections provide additional requirements and rules.

²⁵ See Chapter 1 requirements for TI/TS data attribute formats.

ID	Functional Requirements ²⁴
	<ul style="list-style-type: none"> Contract dispenser is identified as the ship-to party
Ser-FR-011	Buyers shall receive TI/TS data and retain it directly or via a third party.

Non-Functional Requirements

ID	Non-Functional Requirements
Ser-NFR-001	None

Considerations and Challenges

TI/TS exchanged between trading partners represents the data upon which PI Verifications and TI Tracing functions and requirements are based on. The requirements for TI/TS exchange provide a record of products exchanged between trading partners using EPCIS “Commissioning”, “Packing” and “Shipping”. However, they do not provide a record of product movement within an organization or other manipulations of the product (e.g., unpacking, transforming for repackaging) that a trading partner may need to connect inbound product to outbound product. A trading partner should consider using other EPCIS events found in the GS1 Guideline such as “Unpacking, Transforming, Dispensing, Destroying, and Decommissioning.”

Open Issues

ID	Issues
Ser-Issue-001	Exceptions are managed through email. To achieve a higher level of automation, exception processing needs to be supported by EPCIS-level messaging and resolution.

Change Control

Date of Change	Section	Description of Change	Approved By
Version 1.0			